

✓ How To Reduce False Alarms

The following are measures or steps the occupant or tenant can take to reduce false alarms in multi-residential housing:

- If the occupant accidentally activates the alarm, they should advise their alarm monitoring company immediately. They need to memorize their pass code.
- All alarm users should be trained to use the system and know the codes to arm and disarm the system; including how to cancel a false alarm.
- All loose fitting doors and windows with sensors should be tightened. A loose fit may break the sensor contact, even without opening the door/window. Hinges and strike plates should be adjusted so the door can move no more than 1/4".
- Do not have anything that will move (pets, plants, balloons, etc.) or stir the air (fans and heaters) in a room that is protected with a motion detector.
- Have wide-gap sensors installed on all doors.
- Have the sensitivity settings on motion detectors and glass-breaking sensors adjusted so unwanted sounds or items do not activate them.
- If an alarm system is activated by a storm, it should be subsequently checked and adjusted.
- It can be arranged for an alarm monitoring company not to dispatch the police for interior motion sensor activations without having other sensors activated. This is known as "double sensor" dispatching.
- If an alarm system is more than five years old, the equipment should be evaluated for upgrading or updating.
- Finally, after an alarm system has been activated, the occupant should wait a few moments to insure the alarm system activated itself proper