

City of Burlington
Office of Public Information
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PRESS RELEASE

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REGIONAL WATER PARTNERS TO ADMINISTER WATER QUALITY PREVENTATIVE MAINTENANCE PROGRAM

BURLINGTON, NC – In a continuing effort to distribute high quality water, the following water utilities: Archdale, Burlington, Greensboro, High Point, Jamestown, Randleman, Reidsville, and the Piedmont Triad Regional Water Authority, will conduct a routine Water Quality Preventative Maintenance Program beginning on April 14, 2014 and running through May 11, 2014.

The Water Quality Preventative Maintenance Program will involve temporarily switching water disinfectants from the present chloramines to chlorine in order to optimize water quality within the distribution systems. This temporary process change is strongly recommended by the Environmental Protection Agency (EPA) and the State to preserve water quality by ensuring persistent disinfection levels exist throughout the water distribution system.

Both chlorinated and chloraminated water is safe for drinking, bathing, cooking, and other general uses. Those who use water in the kidney dialysis process, for fish, ponds, pools or aquariums, and in some specialized business production processes, need to take special precautions to remove chloramines and chlorine from water prior to use. Those who fall into any of the categories mentioned are encouraged to seek professional advice concerning the removal methods for chlorine and chloramines.

During the Preventative Maintenance Program, some water customers may notice temporary taste, color or odor differences in their water. This is a normal component of the process and customers should be reassured that water quality is not affected.

Residents that need more information or have specific questions may contact their local water provider. Media inquiries may be directed to City of Greensboro Water Supply Manager, Barry Parsons at (336) 373-7890.

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